

# A new way of supporting Adults Social Care.

C+ Health & Care was formed in response to the challenges we saw within social care. Whether that's difficulties in hiring experienced qualified social workers or controlling cost through using locums to undertake statutory assessments.

As your strategic partner within Adults Services you can count on our expertise to analyse and review how you deliver care services, alongside providing scalable support through our teams as a service model.



## Teams as a Service (Covid Response Team)



## Peripatetic Teams



## Fixed Price Assessments

### Teams as a Service (Covid Response Team)

- + An experienced drop in team and manager brought into a specific area of the service to help alleviate demand and pressures over a set period of time
- + Work to set deliverables within a scope of
- + robust reporting that will reflect the successes of the team and measure their performance against the key deliverables
- + Should the pressure points in the service shift and a need for support in other areas of the service arise, we could also look to move this team into these areas
- + Open up a different pool of candidates, and give you a different offering to attract people in a challenging market

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## Peripatetic Team

- + Fixed amount of experienced social workers as a peripatetic team that can sit across adults social care, fitting into a variety of different services if required.
- + These social workers can pick up BAU work as well as take on a mentoring type role to help develop your less experienced members of staff, providing both immediate and longer term solutions for the service. We recognise the importance of providing continuity for the service users and the social workers we would utilise would be highly skilled contractors.

## Specific Team to focus on backlogs in assessments and reviews.

- + Similarly to the set up on the “Covid Response Team” we provide a group of social workers who would come in as a stand-alone function, to focus on a set piece of work (i.e. day care/supported living reviews) and either have oversight from an existing manager or have a separate manager.

## Pool of Assessors (i.e) BIA Assessors

- + We work closely with a variety of Local Authorities to provide support in relation to their DoLs function.
- + A fully outsourced delivery model, with us allocating the assessments to our pool of assessors. We track and manage the progress of the assessments until they are returned.
- + QA function with an independent Quality Assuror to quality assure a % of the assessments
- + A Local Authority we are currently speaking to are seeing this as an option to free up time for their existing DoLs service and allowing their permanent staff to look at mental health discharge reviews/ MCA's etc.

**All of our solutions are delivered through a specialist PMO function, who would supply weekly/monthly reporting around performance and spend against budget.**

# Our experience.

We have successfully delivered Adult Services Projects into:

- ✓ Kirklees Council
- ✓ Doncaster Council
- ✓ Nottinghamshire County Council
- ✓ London Borough of Havering
- ✓ East Riding of Yorkshire

## Testimonials



"Consultancy+ have really helped us to complete an increased number of DoLs Assessments. They were able to source Assessors and Quality Assurance staff and listened to our requirements. We had regular monitoring meetings and our named Consultants were always on-hand to discuss any issues as they arose."

**Sumayya Hanson, MCA and DoLS Lead,  
Kirklees Council**

"Doncaster have been working with Consultancy+ for a while now and the relationship between the two organisations is very good. We have regular updates via a conference call every Friday and meet every month to ensure that any problems are ironed out in the first instance. The staff are very friendly and amenable."

**Lorraine Rix – Interim DoLS Manager,  
Doncaster Metropolitan Borough  
Council**

**Consultancy+ deliver through the YPO Framework for consultancy and professional services. This gives you a compliant and quick route to market, and as it is a procured service would allow you to use this as a route to market as opposed to your typical recruitment route.**